



## Supplementary regulations for the online shop

1.

The subject matter of the contract is the sale of goods via our online shop. After entering personal data, successfully completing the individual ordering steps and clicking on the corresponding button in the final step of the ordering process, the customer submits a binding purchase order for the items contained in the shopping cart. Before finalising the order, the customer has the opportunity to identify any input errors and to correct and/or change them using the correction function.

Confirmation that the order has been received follows immediately after the order has been sent. This automatic confirmation of receipt merely documents that the order has been received by us and does not yet constitute acceptance of the contractual offer.

We undertake to accept the customer's order within 2 weeks of receipt by sending an order confirmation in writing or in text form (e.g., e-mail) in which the customer is provided with the invoice requesting payment or in which the delivery of the items is confirmed. Acceptance may also be implied by delivery of the order.

The text of the contract (order) is saved. The customer can view the General Terms and Conditions (GTC) at any time at [General Terms and Conditions](#) and save them on a computer. The specific order data will be e-mailed to the customer in the order confirmation.

2.

Except with existing customers who have a corresponding credit standing, the items ordered will only be dispatched against advance payment.

3.

Our online shop is aimed exclusively at commercial customers. Our prices are therefore shown without VAT.

4.

The customer is granted the contractual right to return the goods ordered via the marco online shop within four weeks of their provision (= delivery ex works). This does not apply if the goods have been damaged, altered or rendered unusable. In this case, the return of goods is excluded. The customer must notify marco of the return of the goods in text form before the goods are returned. Subject to an individual agreement between the contracting parties, the return transport must be carried out in accordance with sentence 1 of this clause to the headquarters of marco in Dachau, at the expense of the customer and at the customer's risk of damage/destruction/loss of goods.

The purchase price will be credited to the customer no later than 30 days after the goods have been received by marco within the specified period, provided that after inspection by marco they are in the condition required for return.